

# Amazon Services Shipping Settings Guide

## How to customise your Transit Times by Region

### Set up the right delivery time for your customers!

Over 85% of Australians live in urban areas and nearly 70% live in our capital cities. By reducing the transit time for these regions, you can reduce the expected wait time for up to 85% of you Amazon AU customers and as a result this can increase your conversion and grow your business on Amazon.com.au.

Australia Post, Fastway and other carriers offer different transit times for different regions in Australia.

**For example** Australia Post delivers Sydney to Melbourne within 2-3 days, but to more remote areas it might take significantly longer.

- Australia Post times [here](#) (Transit Times for Parcel Post can be found on page 14)
- Fastway Transit times [here](#)

In order to apply this to your shipping template please follow the below steps.

In the following example, we will change the transit times for Sydney, Melbourne and Brisbane. The same steps can be applied to any other region in Australia.

1. Please go to your **shipping settings** [here](#)
2. Click **Edit Template**

Migrated Template Default Template

Edit Template 

Ship-From Address: 

Domestic Shipping			
Standard Shipping			
Regions	Address Type	Transit Time <small>excluding handling time</small>	Shipping fee

3. Click **Edit**

Domestic Shipping

Standard Shipping			
Regions	Address Type	Transit Time <small>excluding handling time</small>	Shipping fee
Australia	 <input checked="" type="checkbox"/> Street <input checked="" type="checkbox"/> PO Box	7 - 14 Days 	

[+ Add new shipping rule](#)

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4. If you have the same shipping rule for all regions, **deselect** the regions that you want to change the transit time for **first**.

**IMPORTANT:** You can add multiple different shipping rules for different regions.

Select Regions ▾ Deselect All

<input checked="" type="checkbox"/> Australian Capital Territory	<input checked="" type="checkbox"/> Canberra			
<input checked="" type="checkbox"/> Northern Territory	<input checked="" type="checkbox"/> NT Near Country	<input checked="" type="checkbox"/> NT Far Country		
<input checked="" type="checkbox"/> South Australia	<input checked="" type="checkbox"/> SA Country	<input checked="" type="checkbox"/> Adelaide		
<input checked="" type="checkbox"/> Western Australia	<input checked="" type="checkbox"/> WA Far Country	<input checked="" type="checkbox"/> Perth	<input checked="" type="checkbox"/> WA Near Country	
<input type="checkbox"/> New South Wales	<input type="checkbox"/> Sydney	<input checked="" type="checkbox"/> Gosford	<input checked="" type="checkbox"/> NSW Country North	<input checked="" type="checkbox"/> Newcastle
	<input checked="" type="checkbox"/> Tweed Heads	<input checked="" type="checkbox"/> Wollongong	<input checked="" type="checkbox"/> NSW Country South	
<input type="checkbox"/> Queensland	<input checked="" type="checkbox"/> QLD Near Country	<input type="checkbox"/> Brisbane	<input checked="" type="checkbox"/> Gold Coast	<input checked="" type="checkbox"/> Coolangatta
	<input checked="" type="checkbox"/> Ipswich	<input checked="" type="checkbox"/> QLD Mid Country	<input checked="" type="checkbox"/> Sunshine Coast	<input checked="" type="checkbox"/> QLD Far Country
<input checked="" type="checkbox"/> Islands and Other Territories	<input checked="" type="checkbox"/> Norfolk Island	<input checked="" type="checkbox"/> Christmas Island	<input checked="" type="checkbox"/> Cocos Islands	<input checked="" type="checkbox"/> Australian Antarctic Territory
<input type="checkbox"/> Victoria	<input type="checkbox"/> Melbourne	<input checked="" type="checkbox"/> Geelong	<input checked="" type="checkbox"/> VIC Near Country	<input checked="" type="checkbox"/> Ballarat
	<input checked="" type="checkbox"/> VIC Far Country			
<input checked="" type="checkbox"/> Tasmania	<input checked="" type="checkbox"/> Tasmania Metro	<input checked="" type="checkbox"/> Tasmania Country		

5. Once you deselected the regions you want to set a new shipping rule, for example Sydney, Melbourne and Brisbane.

## Domestic Shipping

**Standard Shipping**

**ADD REGIONS** Some regions do not have assigned transit times and shipping rates.

**Regions**

Australian Capital Territory, Northern Territory, South Australia, Western Australia, New South Wales(Gosford, NSW Country North, Newcastle, Tweed Heads, Wollongong, NSW Country South), Queensland(QLD Near Country, Gold Coast, Coolangatta, Ipswich, QLD Mid Country, Sunshine Coast, QLD Far Country), Islands and Other Territories, Victoria(Geelong, VIC Near Country, Ballarat, VIC Far Country), Tasmania [Edit](#)

**+ Add new shipping rule**

6. Please **select** the Regions (In this example: Sydney, Melbourne and Brisbane) and set the shipping times to 2-3 Days.

New South Wales(Sydney), Queensland(Brisbane), Victoria(Melbourne) [Edit](#)

Street  
 PO Box

2 - 3 Days ▾

7. You can apply **other** transit times to **other regions** of Australia.

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Please, find an example of the **optimal transit** times for a seller shipping from:

## a) Sydney

### Domestic Shipping

Standard Shipping		
Regions	Address Type	Transit Time excluding handling time
Australian Capital Territory, New South Wales(Sydney), Queensland(Brisbane), Victoria(Melbourne)	<input checked="" type="checkbox"/> Street <input checked="" type="checkbox"/> PO Box	2 - 3 Days
South Australia(Adelaide), New South Wales(Gosford, NSW Country North, Newcastle, Tweed Heads, Wollongong, NSW Country South), Queensland(Gold Coast, Coolangatta, Ipswich), Victoria(Geelong, Ballarat)	<input checked="" type="checkbox"/> Street <input checked="" type="checkbox"/> PO Box	3 - 5 Days
Northern Territory(NT Near Country), South Australia(SA Country), Western Australia(Perth), Queensland(QLD Near Country, QLD Mid Country, Sunshine Coast), Victoria(VIC Near Country, VIC Far Country), Tasmania	<input checked="" type="checkbox"/> Street <input checked="" type="checkbox"/> PO Box	4 - 8 Days
Western Australia(WA Near Country)	<input checked="" type="checkbox"/> Street <input checked="" type="checkbox"/> PO Box	5 - 10 Days
Northern Territory(NT Far Country), Western Australia(WA Far Country), Queensland(QLD Far Country), Islands and Other Territories	<input checked="" type="checkbox"/> Street <input checked="" type="checkbox"/> PO Box	7 - 14 Days

## b) Melbourne

### Domestic Shipping

Standard Shipping		
Regions	Address Type	Transit Time excluding handling time
South Australia, New South Wales(Sydney), Victoria	<input checked="" type="checkbox"/> Street <input checked="" type="checkbox"/> PO Box	2 - 3 Days
Australian Capital Territory, New South Wales(Gosford, NSW Country North, Newcastle, Tweed Heads, Wollongong, NSW Country South), Queensland(QLD Near Country, Brisbane, Gold Coast, Coolangatta, Ipswich, Sunshine Coast), Tasmania	<input checked="" type="checkbox"/> Street <input checked="" type="checkbox"/> PO Box	3 - 5 Days
Western Australia(Perth, WA Near Country), Queensland(QLD Mid Country)	<input checked="" type="checkbox"/> Street <input checked="" type="checkbox"/> PO Box	4 - 8 Days
Northern Territory, Western Australia(WA Far Country), Queensland(QLD Far Country), Islands and Other Territories	<input checked="" type="checkbox"/> Street <input checked="" type="checkbox"/> PO Box	7 - 14 Days